

## Issue 20: INSIDER'S EDGE: Outstanding! Verifications that is....

Today's the day! Collette Consumer is finally applying for health benefits using Maryland Health Connection. If all goes well, her citizenship status, income, and other information will be verified automatically in real-time through the Federal Data Services Hub and state systems, and Collette will receive an eligibility determination right away. (Congrats, Collette!)

Occasionally, the application process is a little less simple. What happens if Collette submits an application with information that can't be verified?



*Don't worry, it's not too complicated!*

Once Collette submits her application, she will see a list of the outstanding verifications needed to complete her application and what documents she must submit to verify her self-attested information. There are a few kinds of information Collette might have to verify.

Information to be Verified	Examples of Acceptable Consumer-Provided Documentation
Income	<ul style="list-style-type: none"><li>• Pay stub</li><li>• Copy of most recent pay check</li><li>• Job award letter</li><li>• Tax records</li></ul>
Social Security Number	<ul style="list-style-type: none"><li>• Social security card</li></ul>
Identity	<ul style="list-style-type: none"><li>• US Passport</li><li>• Driver's License</li><li>• Military identification card</li></ul>
Citizenship	<ul style="list-style-type: none"><li>• Birth certificate</li><li>• US Passport</li></ul>
Incarceration	<ul style="list-style-type: none"><li>• Incarceration release form</li></ul>
American Indian/Alaskan Native	<ul style="list-style-type: none"><li>• Tribal affiliation card</li></ul>

**The Rule: Individuals have 30 days to submit outstanding verifications.**

In most instances, applicants have 30 days to submit any outstanding verifications.

If an applicant submits verifications within 30 days, they will be reviewed by a caseworker. If an applicant fails to submit information in a timely manner, the applicant will be denied Medicaid. The applicant will then be able to appeal the denial.

**The Exception: Individuals have 90 days to verify citizenship.**

Nearly every rule has an exception! Applicants have 90 days to verify their citizenship status. If all of the applicant's other information has been verified and there are no other outstanding verifications besides citizenship status, the applicant will receive temporary Medicaid eligibility for 90 days. During this time, the individual must submit documentation of citizenship status.



If citizen status is not confirmed within 90 days, Medicaid coverage will end after 90 days. If a person is found not to meet citizenship requirements *prior* to the end of the 90-day term, coverage will end and the case will be closed. This temporary eligibility is only available **once per lifetime**.

**That's all for now. See you next time!**